

## **Budemeadows Caravan Rental – Terms and Conditions**

**These rental terms and conditions are in addition to the General terms and conditions for Budemeadows Touring Park.**

1. The renter must be aged 18 or over. We reserve the right to refuse caravan rental without stating our reasons.
2. The renter must inform us as soon as practical of any breakdown, accident or damage that may affect the enjoyment of their holiday and the subsequent rental of the caravan.
3. No liability will be accepted for any shortages or failure of equipment should it occur, or for any loss, accident or injury however caused. All instances however should be reported to reception to allow us to, where possible, carry out repairs to make your stay as pleasant and comfortable as possible.
4. Pets are not permitted in our rental caravan.
5. Smoking or the use of e-cigarettes is not permitted in the caravan. It is now an offence for the renter to smoke, or allow anyone to smoke, in our rental caravan and the signs displayed in the caravan make this clear. Budemeadows has an obligation to all clients to maintain the caravan smoke-free and therefore should there be evidence that smoking has occurred this will result in a deep clean/valet charge paid to cover the costs of taking the caravan out of service for fumigation or cleaning – minimum of £100 charge.
6. All bookings must be accompanied by a non-refundable booking deposit of £50 per week.
7. A damages deposit of £200 is required by credit/debit card on arrival. This will be fully refunded within 7 days after the rental has ended by the same means of payment. Refund of the full damages deposit requires the caravan to be left on time, clean, complete and in good condition, with the chemical toilet and grey waste container emptied and clean.  
Damages, shortages, late departures or an excessively dirty caravan will result in the forfeit of some or all of the deposit at our discretion.
8. The caravan will be available for arrivals from 4pm onwards on the start day of your holiday and departures are by 10am at the finish of your holiday.
9. You may cancel your holiday at any time. Cancellation will be effective on the day that it is received by us. Cancellation charges are as follows:

<u>Notice given</u>	<u>Cost</u>
More than 4 weeks	Deposit
2-4 weeks	70% of total holiday cost
2 weeks and under	100% of total holiday cost

**It is the customer's responsibility to arrange cancellation insurance.**